

Dear Arroyo Roble Owners,

The new **Online Reservation System** is now available for your use.

PLEASE NOTE: All existing reservations will remain in place and will be visible when you log in to the new system.

To Use the System, you will need your email address that is on file with Arroyo Roble Resort. (This will be the email address where you receive emails from the resort.) If you are **not** receiving emails from the resort, you will need to register your email by contacting Arroyo Roble Resort Owner Services at ownerservices@arroyoroble.com and provide your Full Name, Interval Number(s), mailing address, phone number, and **email address**. They will email you back when your email address has been added to your account.

The system has been designed to work with various devices such as desktop computers, laptops, tablets, etc. Because of the details associated with making a reservation, it may be difficult to attempt this on a smartphone.

To access the online system, go to the Arroyo Roble Resort webpage **arroyoroble.com** and click on **Reservations** at the top banner.

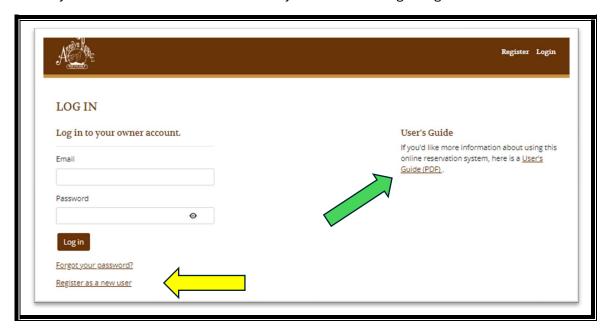


That will take you to the Reservations page. Click on Make an Online Reservation Here:

From there, you will see:

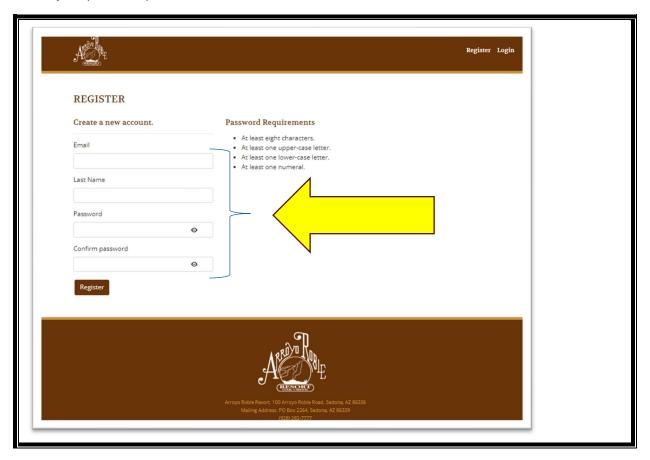


This will take you to the new Online Reservation System Website Login Page.

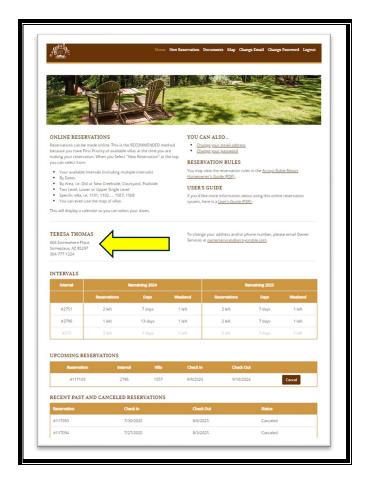


<u>We recommend that you download the User Manual</u> using the link at the upper right of LOG IN page.

Your **first time**, you will need to Register as a New User, using your email address that is on file and create your personal password.



Once you complete the Registration process, you will be taken to your Account Homepage.



On your **Account Home Page** you will see your Name, Address, and Phone Number, the Intervals you own and any upcoming reservations you currently have.

You can now begin making your New Reservations.

We think you will find this a great way to make your future reservations, review upcoming reservations and more.

Enjoy

Arroyo Roble Resort