



August 21, 2025

Dear Arroyo Roble Resort Owners,

Thank you to everyone who participated in Monday's Zoom meeting — we truly appreciate your time and valuable feedback. Your input helps us better serve our owners and continue improving your experience with the resort.

We're excited to share that we are launching our **new Tech Stack** this week. This upgrade will make accessing your information easier and more secure. The recording of Monday's Zoom meeting will be available next week in your new Owner Portal; you will receive new login details.

I'd also like to provide an important update regarding the **2025 Special Assessment payment plan**. While we initially anticipated that interest would be applied to the plan, similar to maintenance fees, it has since been decided that the payment plan will be completely **interest-free**.

The payment plan agreement is currently being finalized and will be **available for signing before September 1st**. To give everyone time to review and complete the process, we are offering a short grace period. However, all payments — whether paid in full or through the payment plan — **must be received by September 1st** to ensure your account remains in good standing.

As we continue implementing the new Tech Stack and updating your Owner Portal, we kindly ask for your patience during this transition. Our goal is to make the process as smooth as possible, and we truly appreciate your continued understanding and support.

Sincerely,

Jolene Moya

General Manager

Arroyo Roble Resort