

MARCH 2026

ARROYO ROBLE NEWS

General Manager's Report



I'd like to take a moment to share some important updates and my outlook for the future of our resort. This past year has brought both challenges and change, and I'm truly grateful for your patience, support, and ongoing commitment to our community. Your support makes a difference, and it gives me great confidence that we are building a stronger, more successful future together.

Subcommittees

One development I'm excited about is the formation of our new subcommittees. For more detail, click [here](#). This is an important step in increasing owner involvement and ensuring your voices help guide decisions moving forward. I strongly encourage those who are interested to participate; your input will play a vital role in shaping the direction of Arroyo Roble. If you are interested in participating, please submit your request to arr-owners@vacatia.com. The deadline to be considered for one of the subcommittees is Friday, March 27.

A few more updates:

OwnerPLUS: Coming Soon!

Arroyo Roble owners will soon have access to OwnerPLUS, which will give you the opportunity to exchange your time for stays at other Vacatia-managed properties.

Owner Rental Program

At this time, Arroyo Roble Resort does not offer an owner rental program. However, this is currently being evaluated and may become available later this year.

Upcoming Renovations

Scheduled renovations will begin April 12. We appreciate your patience during this time.

Broker & Real Estate Contact

Email: arr-sales@vacatia.com | Phone: 855-641-8409

Online Reservations Update

Owners must continue to visit [Vacatia Clubhouse](#) to request reservations. Reservations are not available via phone or email. We are still in the building process for online reservations and will provide updates when we have more information.

Pet & Working Animal Policy

Arroyo Roble Resort is a no-pet property. Unauthorized pets may result in fees, cleaning charges, and removal. Service and assistance animals are not considered pets. In compliance with the ADA and FHA, approved service and assistance animals are permitted as a reasonable accommodation if housebroken, under control, and not a threat or risk of damage. Please notify the resort at booking and check-in if traveling with one. No fees apply, but members are responsible for any damage.

— Jolene Moya

Board President's Message

We continue to make progress in our efforts to improve our fiscal health. I want to thank all Arroyo owners for their support and understanding. I also want to thank my fellow board members, Jolene, and Vacatia for their hard work over these past several months.

I firmly believe that our ongoing success will be dependent on our owner community's involvement. Yes, we need all owners to pay their maintenance fees on time, but I'm talking about something deeper that extends beyond the required to the voluntary.

By now, you've received an email outlining the four new subcommittees that the board has formed:

- Finance
- Marketing & Owner Relations
- Facilities & Landscape
- Nomination & Governance

These subcommittees were formed to support and contribute to the continued success of Arroyo Roble and strengthen owner engagement.

If you have ever found yourself thinking, *Why doesn't Arroyo Roble do it this way? Or, Would we increase owner and guest satisfaction if we implemented this?* I urge you to get involved. The deadline to submit a statement of intent to be considered for appointment to one of these subcommittees is Friday, March 27. I hope to collaborate with many of you very soon.

And finally, the transition to the new construction company has gone smoothly, and the last phase of the renovation is scheduled to begin April 12.

— Steve Scarpulla